

¹Privacy Policy

Effective Date: 8/11/2026

Last Updated: 8/11/2026

Coccoma Real Estate, LLC ("Coccoma Real Estate, LLC" "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website at <https://coccomorealestate.com/> (the "Site") or otherwise interact with our real estate services.

By using the Site, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree, please do not use the Site.

1. Information We Collect

We collect information that you provide directly to us, information collected automatically, and information from third parties.

Information you provide to us. When you fill out our contact form, request information about a property, sign up for updates, or otherwise communicate with us, we may collect your name, email address, telephone number, mailing address, and any details you include in your message (such as your buying, selling, or financing needs).

Information collected automatically. When you visit the Site, we and our service providers may automatically collect certain information about your device and browsing activity, including your IP address, browser type, operating system, referring URLs, pages viewed, links clicked, and the dates and times of your visits. This information is collected through cookies and similar technologies (see Section 5).

Information from property search tools. Our Site offers property search functionality through a third-party IDX provider (IDX Broker). When you use the search tools, save searches, or create an account through that service, information you submit may be collected and processed by that provider under its own privacy practices.

Information from third parties. We may receive information about you from multiple listing services (MLS), real estate referral partners, lenders, title companies, social media platforms, and other business partners in connection with providing our services.

2. How We Use Your Information

We use the information we collect to:

- Respond to your inquiries and provide the real estate services you request;
- Help you buy, sell, lease, or search for property;
- Connect you with agents, lenders, inspectors, title companies, and other service providers; - Send you property listings, market updates, newsletters, and other communications you have requested;
- Operate, maintain, personalize, and improve the Site and our services;
- Analyze usage trends and measure the effectiveness of our content and marketing; - Comply with legal obligations, enforce our terms, and protect our rights and the rights of others.

3. How We Share Your Information

We do not sell your personal information. We may share your information in the following circumstances:

Service providers. We share information with vendors who perform services on our behalf, such as website hosting, form processing, email delivery, analytics, customer relationship management, and our IDX property search provider.

Real estate transaction partners. In the course of a transaction, we may share your information with cooperating agents and brokers, lenders, title and escrow companies, inspectors, appraisers, and multiple listing services as necessary to facilitate the services you request.

Legal and safety reasons. We may disclose information if required to do so by law, regulation, legal process, or governmental request, or when we believe disclosure is necessary to protect our rights, your safety, or the safety of others, investigate fraud, or respond to a government request.

Business transfers. If we are involved in a merger, acquisition, financing, or sale of business assets, your information may be transferred as part of that transaction.

With your consent. We may share your information for any other purpose disclosed to you at the time we collect it or with your consent.

4. Third-Party Websites and Services

Our Site contains links to third-party websites and embedded content, including our IDX property search. We are not responsible for the privacy practices or content of these third

parties. We encourage you to review the privacy policies of any third-party site or service you visit.

5. Cookies and Tracking Technologies

We and our service providers use cookies, web beacons, and similar technologies to operate the Site, remember your preferences, understand how the Site is used, and support marketing efforts. Cookies are small data files stored on your device.

Most web browsers allow you to control cookies through their settings, including refusing or deleting them. If you disable cookies, some features of the Site may not function properly. Where required by law, we will request your consent before placing non-essential cookies.

6. Your Choices

Marketing communications. You may opt out of receiving promotional emails by following the unsubscribe instructions in those messages or by contacting us directly. Even if you opt out, we may still send you non-promotional messages related to your transactions or our ongoing business relationship.

You can manage cookies through your browser settings as described in Section 5.

Some browsers offer a "Do Not Track" signal. Because there is no common industry standard for these signals, our Site does not currently respond to them.

7. Your Privacy Rights

Depending on where you live, you may have certain rights regarding your personal information, which may include the right to request access to, correction of, or deletion of your information; the right to opt out of the sale or sharing of personal information; and the right not to be discriminated against for exercising your rights.

To exercise any of these rights, please contact us using the information in Section 11. We will respond to your request as required by applicable law. We may need to verify your identity before fulfilling certain requests.

8. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect the

personal information we collect. However, no method of transmission over the internet or method of electronic storage is completely secure, and we cannot guarantee absolute security.

9. Data Retention

We retain personal information for as long as necessary to fulfill the purposes described in this Privacy Policy, to comply with our legal, accounting, and reporting obligations, to resolve disputes, and to enforce our agreements. Real estate transaction records may be retained for periods required by law and industry regulation. Data will not be sold or shared with third parties for marketing or promotional purposes.

10. Children's Privacy

The Site is not directed to children under the age of 13 (or the equivalent minimum age in the relevant jurisdiction), and we do not knowingly collect personal information from children. If you believe a child has provided us with personal information, please contact us and we will take steps to delete it.

11. Contact Us

If you have questions or concerns about this Privacy Policy or our privacy practices, or if you would like to exercise your privacy rights, please contact us:

Coccomo Real Estate, LLC

Email: info@coccomorealestate.com

Phone: (860) 581-0097

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Last Updated" date at the top of this page. Changes are effective when posted. We encourage you to review this Privacy Policy periodically to stay informed about how we protect your information.

SMS Terms and Conditions

1. We use SMS to confirm appointments, send reminders, and notify clients of schedule updates or important changes.

2. You can cancel the SMS service at any time. Just text "STOP". After you send the

SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time, and we will start sending SMS messages to you again.

3. If you are experiencing issues with the messaging program you can reply with the keyword "HELP" for more assistance, or you can get help directly at kate@coccomorealestate.com.

4. Carriers are not liable for delayed or undelivered messages.

5. As always, message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

6. If you have any questions regarding privacy, please read our privacy policy:
<https://coccomorealestate.com/wp-content/uploads/2026/08/Copy-of-Privacy-Policy.pdf>